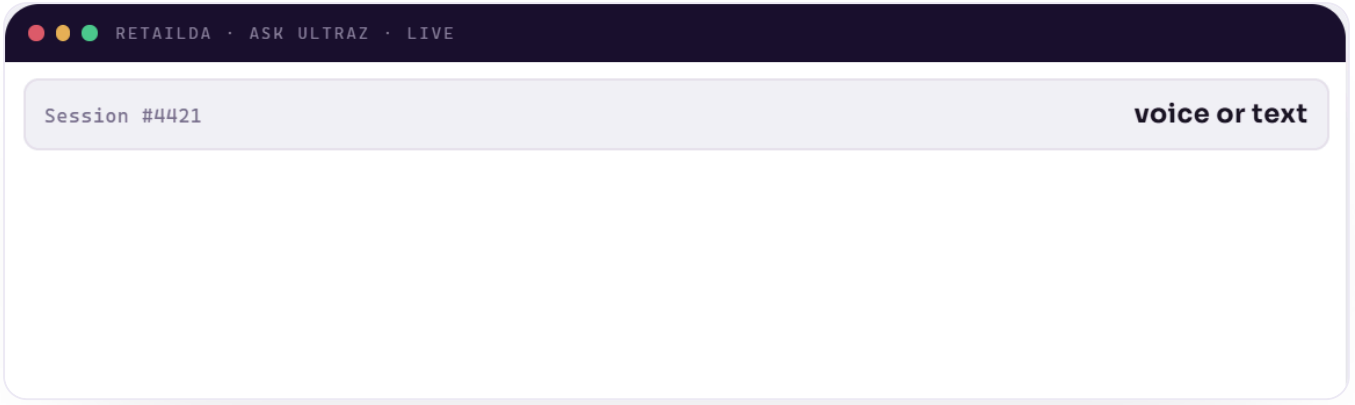
PRODUCT DATASHEET · AI ENGINE

Conversational Agents

Chatbots with user memory, real-time voice — and a phone app.

Customer- and staff-facing agents with persistent memory and real-time voice — answering from your catalogue and ledger — plus a mobile workspace that pairs once by QR and puts the whole business AI in your pocket.



97
terminals live on one deployment

5 yrs
production on the original build

Air-gap
proven at defence sites

₹20L
lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

User memory
Agents remember preferences and history across sessions.

Real-time voice
Speak to the business; it speaks back — hands-free on the floor.

Pocket workspace
Scan a QR once; every model, conversation and tool follows you on your phone — the keys stay on your server.

Grounded replies
Every answer cites the record it came from.

Escalation path
Unresolved chats hand off to humans with full context.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

Part of the AI Engine add-on

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 9 FEATURES

- ✓ Voice control native to the admin — a live voice panel, not a bolted-on skill
- ✓ Real-time voice conversations
- ✓ Every reply cites its source record
- ✓ Human handoff with full context
- ✓ Per-agent persona & instructions
- ✓ Persistent user memory across sessions
- ✓ Mobile workspace app — pair once by QR, keys stay on your server
- ✓ Embeddable on external sites
- ✓ Site, chat & WhatsApp coverage

BUILT FOR

Retail · Hospitality

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Conversational Agents compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#conversational-agents

ALTERNATIVE	WHERE RETAILDA™ WINS
Intercom / Tidio	Agents with persistent memory and real-time voice that can *act* on the business, on your keys — not $0.99-per-resolution chatbots reading FAQs.
Website chat widgets	A mobile workspace app pairs by QR — the business AI travels in your pocket.
IVR systems	Real-time voice in the same governed boundary as the web agents.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

MCP Server · AI Control Center · AI C.M.O · Enterprise RAG · Spatial Intelligence

Deployment & rollout

What a Conversational Agents deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	Part of the AI Engine add-on — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

Part of the AI Engine add-on

Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

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