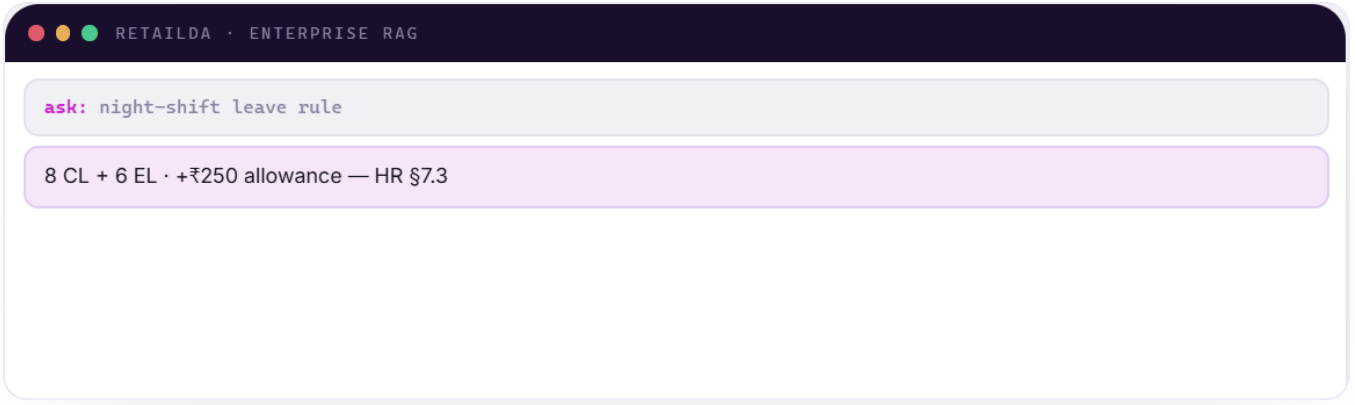
PRODUCT DATASHEET · AI ENGINE

Enterprise RAG

Answers grounded in your ledger, not the open web.

Retrieval-augmented answers over the live ledger: catalogue, stock, pricing, suppliers, contracts and policy — cited to the row, scoped to the asker's role, indexed into your choice of vector store.



97 terminals live on one deployment	**5 yrs** production on the original build	**Air-gap** proven at defence sites	**₹20L** lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Ledger-grounded
Answers drawn from your operational record, cited per row.

Your vector store
Embeddings land in the store you choose — the knowledge layer is yours, not rented.

Entity-scoped
Multi-entity groups get answers only from entities they may see.

Contract retrieval
Supplier agreements, clauses and penalty terms surfaced verbatim.

No third-party training
Your data never trains anyone else's model.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

Included on Scale, or part of AI Engine add-on

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 8 FEATURES

- ✓ Answers grounded in your ledger, cited per row
- ✓ Permission & entity-scoped retrieval
- ✓ Documents & transactions ground the same layer
- ✓ Full audit log
- ✓ Embeddings into your choice of vector store
- ✓ Supplier agreements & clauses surfaced verbatim
- ✓ Your data never trains third-party models
- ✓ Multilingual queries

BUILT FOR

All industries

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Enterprise RAG compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#enterprise-rag

ALTERNATIVE	WHERE RETAILDA™ WINS
Intercom Fin / Tidio	They answer about policies. Ours answers about your ledger — today's margin, that supplier's fill rate — cited to the row.
ChatGPT uploads	Permission-scoped retrieval: a store manager can't ask what a director can.
Search boxes	Vector-grounded answers across transactions, documents and contracts — not keyword matching.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

MCP Server · AI Control Center · AI C.M.O · Conversational Agents · Spatial Intelligence

Deployment & rollout

What a Enterprise RAG deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	Included on Scale, or part of AI Engine add-on — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

Included on Scale, or part of AI Engine add-on Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

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OpenAI · ANTHROPIC · Microsoft 365 · GitHub

RetailDA