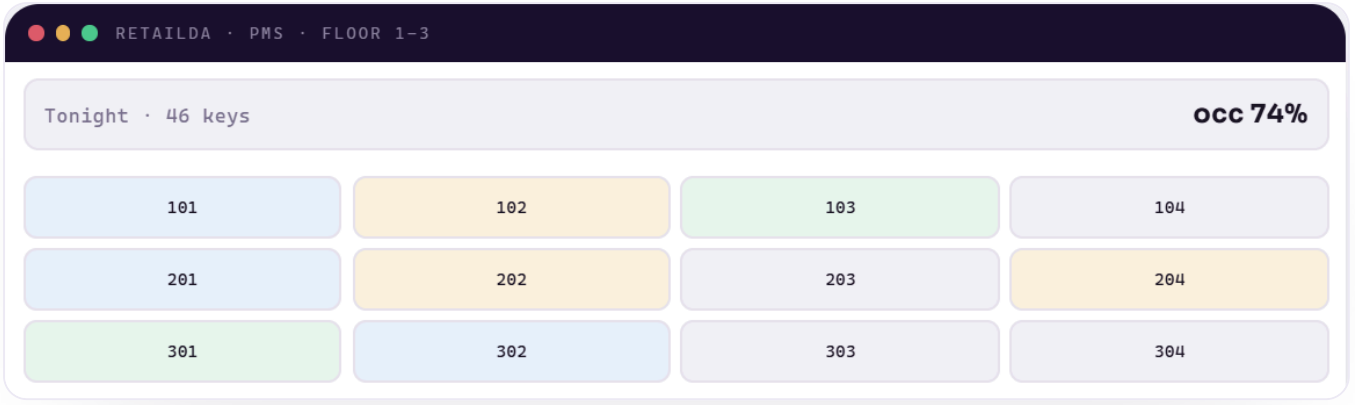
PRODUCT DATASHEET · HOTEL PMS

Hotel PMS

A unified property management system for portfolios.

Drag-and-drop availability with automatic gap resolution, per-day, length-of-stay, occupancy and child-age rate models and OTA-compliant restrictions — plus housekeeping, folio and authority reporting on the same ledger.



97
terminals live on one deployment

5 yrs
production on the original build

Air-gap
proven at defence sites

₹20L
lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Availability grid
Drag reservations across rooms and dates; gaps resolve automatically.

Automatic room Tetris
A booking without a unit? The system re-shuffles existing allocations to fit it — instantly.

Signature check-in
Guests sign on a pad at the desk; registration exports for authorities are built in.

Four rate models
Per-day, length-of-stay, occupancy and child-age pricing.

Folio on the ledger
Room, restaurant and spa charges land in one guest folio — no-show marking included.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

Included on Scale, or +₹5,999/site/mo ($79) Hotel PMS Suite add-on

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 12 FEATURES

- ✓ Drag-and-drop availability grid
- ✓ Four rate models — per-day, LOS, occupancy, child-age
- ✓ Signature-pad check-in with ID capture
- ✓ No-show marking & check-out states
- ✓ Authority & police registration exports
- ✓ Multi-property portfolio support
- ✓ Automatic room-assignment re-shuffle for unallocated bookings
- ✓ Min/max LOS, CTA/CTD & stop-sell restrictions
- ✓ One folio — room, F&B, spa & incidentals
- ✓ Housekeeping tasks auto-generate from the flow
- ✓ Direct booking & payment engine on your site
- ✓ WhatsApp guest messaging & pre-check-in forms

BUILT FOR

Hotels · Hospitality

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Hotel PMS compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#hotel-pms

ALTERNATIVE	WHERE RETAILDA™ WINS
eZee / Hotelogix	Unified PMS with room-Tetris auto-allocation and signature check-in — plus offline-first operation they don't offer.
Cloudbeds / Mews	Portfolio yield and OTA sync without per-room SaaS pricing stacking onto per-module fees.
SiteMinder + PMS combo	Channel manager + PMS + F&B POS + website engine — one product, one vendor, one bill.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

Yield Manager · OTA Channel Manager · Housekeeping Ops

Deployment & rollout

What a Hotel PMS deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	Included on Scale, or +₹5,999/site/mo ($79) Hotel PMS Suite add-on — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

Included on Scale, or +₹5,999/site/mo ($79) Hotel PMS Suite add-on

Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

E-MAIL: hello@retailda.com
CALL: +91 - 87778 40671
WHATSAPP: +91 - 94751 16711

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