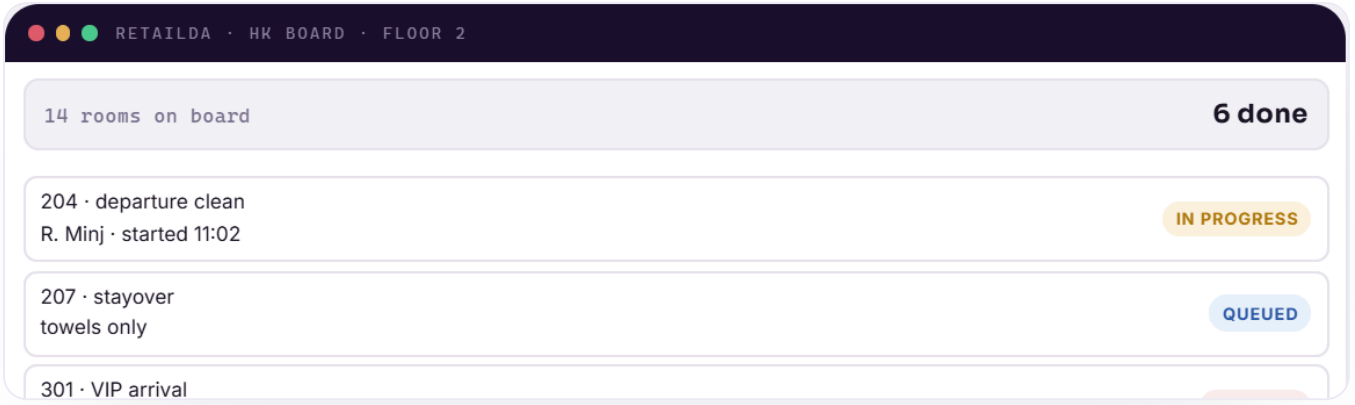
PRODUCT DATASHEET · HOTEL PMS

Housekeeping Ops

Room readiness without the radio chatter.

Room status, attendant assignment and minibar posting on the same system the front desk reads — check-outs spawn cleaning tasks automatically, and maintenance tickets carry deadlines.



97
terminals live on one deployment

5 yrs
production on the original build

Air-gap
proven at defence sites

₹20L
lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Auto-generated tasks
Check-out and check-in flow creates housekeeping tasks on its own — nobody radios floor three.

Live room status
Dirty → cleaning → inspected flows on the front-desk grid.

Maintenance tickets
Report broken equipment, schedule deep cleans, track by deadline.

Attendant boards
Assignments by floor, load-balanced per shift.

Minibar & laundry
Charges post to the folio as they happen.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

Part of the Hotel PMS suite

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 8 FEATURES

- ✓ Tasks auto-generate from check-in/out flow
- ✓ Live dirty → cleaning → inspected states
- ✓ Minibar & laundry post straight to the folio
- ✓ Turnover-time metrics
- ✓ Attendant boards per floor & shift
- ✓ Maintenance tickets with deadlines
- ✓ Lost & found log
- ✓ Supervisor inspection flow

BUILT FOR

Hotels · Hospitality

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Housekeeping Ops compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#housekeeping

ALTERNATIVE	WHERE RETAILDA™ WINS
PMS housekeeping modules	Tasks generate themselves from check-in/out flow — nobody radios floor three.
Separate maintenance apps	Maintenance tickets, minibar and laundry post to the same folio the front desk reads.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

Hotel PMS · Yield Manager · OTA Channel Manager

Deployment & rollout

What a Housekeeping Ops deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	Part of the Hotel PMS suite — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

Part of the Hotel PMS suite

Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

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Meta · MSG91 · twilio

RetailDA