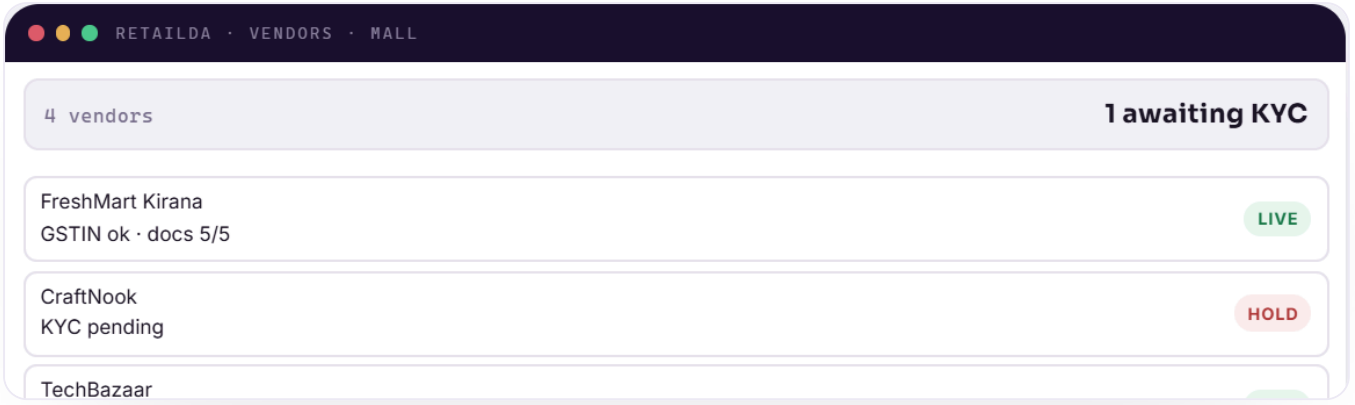
PRODUCT DATASHEET · OMNICHANNEL & LOYALTY

Multivendor Management

Amazon, Flipkart, Zomato-style marketplaces on your own ledger.

Run the marketplace, not just the store — vendor onboarding, per-seller catalogues, split settlements, commission rules and order routing across every seller you host.



97 terminals live on one deployment	**5 yrs** production on the original build	**Air-gap** proven at defence sites	**₹20L** lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Vendor onboarding

Sellers self-register; you approve, gate and tier them.

Per-seller catalogues

Each vendor manages their own stock inside your marketplace.

Split settlements

The customer pays once; every seller and your commission settle apart.

Commission rules

Flat, tiered or category-based — enforced at checkout.

Mixed-cart routing

Each line routes to its seller; one order splits cleanly.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

On the Scale plan

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 11 FEATURES

- ✓ Vendor self-registration & approval gates — a KYC queue before a seller lists
- ✓ Commission rules per vendor, category & tier — flat, percentage or hybrid
- ✓ Vendor dashboards — orders, payouts, returns and ratings per seller
- ✓ Delivery fleet assignment — marketplace-owned or vendor-owned couriers
- ✓ Payout queue with holds — disputes and returns hold settlements automatically
- ✓ Proven build — a live multi-vendor marketplace shipped pre-aggregator era
- ✓ Per-seller catalogues, prices & stock — each vendor manages their own shelf
- ✓ Split settlements — customer pays once, the ledger splits seller + commission + tax
- ✓ Order routing per seller — each vendor ships their slice
- ✓ Franchise ordering mode — branches order stock from HQ like vendors (₹65,999 SKU)
- ✓ Vendor ratings & review moderation

BUILT FOR

Retail · Wholesale · Food services

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Multivendor Management compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#multivendor-management

ALTERNATIVE	WHERE RETAILDA™ WINS
Shopify + marketplace apps	The marketplace is the ledger — vendors, commissions and split settlements in one system, not a plugin stack metering per vendor.
Marketplace SaaS	Self-hosted on your domain at a per-site price — hosted marketplaces take a cut of every order forever.
WooCommerce vendor plugins	One integrated build — onboarding → catalogue → split settlement → payout — not four plugins hoping versions agree.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

Branded Apps · Guest Identity · Self-Service Kiosk · Loyalty & Rewards · Scheduling & Appointments

Deployment & rollout

What a Multivendor Management deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	On the Scale plan — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

On the Scale plan
Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

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