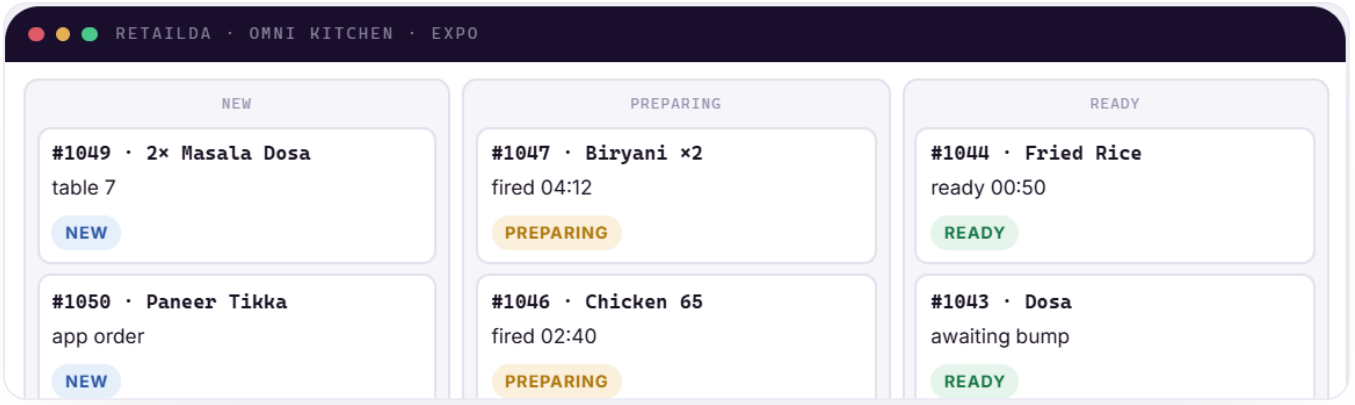
PRODUCT DATASHEET · RESTAURANTS & KDS

Omni Digital Kitchen

Table matrix, QR orders & cloud-kitchen brands on one line.

The dining room as a live matrix: table states, merge and transfer, waiters ringing orders from their phones, QR ordering at the table and pacing between courses — the floor, not a ticket queue.



97
terminals live on one deployment

5 yrs
production on the original build

Air-gap
proven at defence sites

₹20L
lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Table matrix
Live colour-coded floor: seated, ordered, eating, billed, dirty.

Waiter mobile ordering
Orders ring from the waiter's phone and land at the right station before they leave the table.

Merge & transfer
Combine tables, move parties, split covers without re-ringing.

QR ordering
Guests order and pay from the table; items route by station.

Table & waiter locking
A table belongs to the server who opened it — no accidental double-edits mid-service.

Brands & tax classes, split right
Cloud-kitchen brands run separate menus on one floor — dine-in and takeaway rate themselves correctly, per item.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

Included on Scale, or +₹3,999/site/mo ($49)
Restaurant & KDS Suite add-on

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 14 FEATURES

- ✓ Live colour-coded table matrix
- ✓ Waiter mobile ordering from their own phones
- ✓ Table & waiter locking
- ✓ Course pacing — fire & hold
- ✓ Split bills any way the party wants
- ✓ Online ordering on the same menu
- ✓ Dine-in vs takeaway tax class per item
- ✓ Merge, transfer & split covers
- ✓ QR ordering at the table
- ✓ Guest count per table
- ✓ Tab management
- ✓ Service-charge & tip flows
- ✓ Reservation & timetable booking
- ✓ Multi-brand cloud-kitchen menus on one floor

BUILT FOR

Restaurants · Cafés · QSR · Hotels

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Omni Digital Kitchen compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#omni-digital-kitchen

ALTERNATIVE	WHERE RETAILDA™ WINS
Petpooja	Waiter mobile ordering is their +₹4,500/yr Captain add-on, QR dine-in another module — here table matrix, waiter app and QR are in the suite, without surrendering your delivery channel to their aggregator deal.
Toast	US-priced hardware bundles vs the same visual floor control on commodity tablets.
Square for Restaurants	Online ordering and menu on the same ledger — not a storefront plugin bolted to a POS.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

Kitchen Display System · Service & Delivery Ops

Deployment & rollout

What a Omni Digital Kitchen deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	Included on Scale, or +₹3,999/site/mo ($49) Restaurant & KDS Suite add-on — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

Included on Scale, or +₹3,999/site/mo ($49) Restaurant & KDS Suite add-on

Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

E-MAIL: hello@retailda.com
CALL: +91 - 87778 40671
WHATSAPP: +91 - 94751 16711

RetailDA