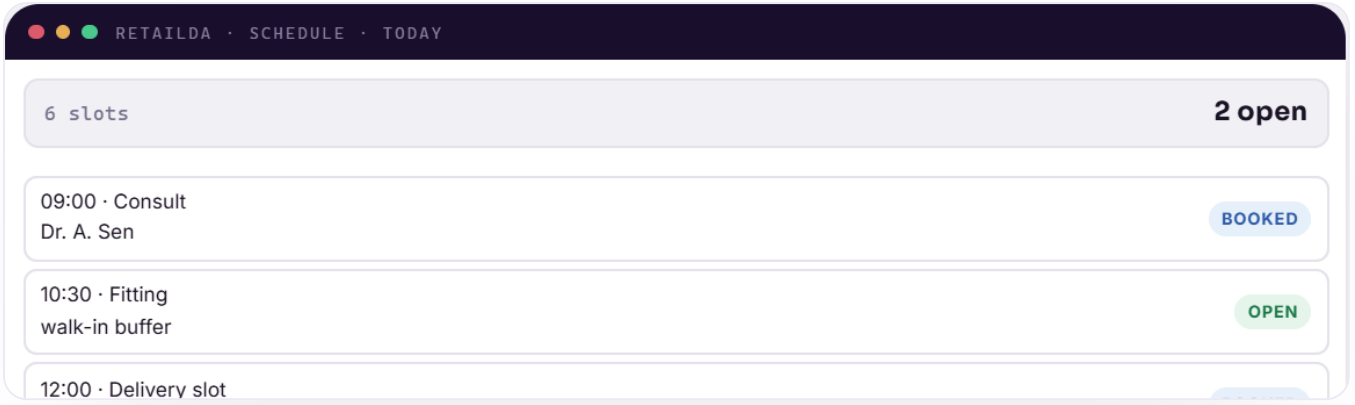
PRODUCT DATASHEET · OMNICHANNEL & LOYALTY

Scheduling & Appointments

Bookings that charge, remind and sync with staff calendars.

Appointment booking built for service businesses: paid bookings at reservation time, staff schedules and buffers, group slots, and automatic SMS/WhatsApp reminders that cut no-shows before they cost you.



97
terminals live on one deployment

5 yrs
production on the original build

Air-gap
proven at defence sites

₹20L
lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Paid bookings
Collect at reservation — payment integrated, no-show risk gone.

Staff calendars
Per-staff schedules, buffers and day-wise slots, synced both ways.

Reminders that arrive
SMS and WhatsApp confirmations and reminders — unattended, on time.

Group slots
Multiple guests or services in one booking — classes and clinics handled.

Reschedule self-serve
Customers move their own slot inside your rules.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

From the Growth plan

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 10 FEATURES

- ✓ Paid bookings — collect at reservation
- ✓ SMS & WhatsApp confirmations and reminders
- ✓ Customer self-serve rescheduling
- ✓ Deposits & cancellation policies
- ✓ Booking forms embed anywhere
- ✓ Per-staff calendars, buffers & day-wise slots
- ✓ Group slots & multi-service bookings
- ✓ No-show tracking & rules
- ✓ Two-way calendar sync
- ✓ Utilisation reporting

BUILT FOR

Salons & spas · Clinics · Hotels · Service

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Scheduling & Appointments compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#scheduling

ALTERNATIVE	WHERE RETAILDA™ WINS
Calendly	Paid bookings, SMS/WhatsApp reminders and per-staff buffers — and the calendar writes into the same ledger as sales.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

Branded Apps · Guest Identity · Multivendor Management · Self-Service Kiosk · Loyalty & Rewards

Deployment & rollout

What a Scheduling & Appointments deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	From the Growth plan — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

From the Growth plan

Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

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