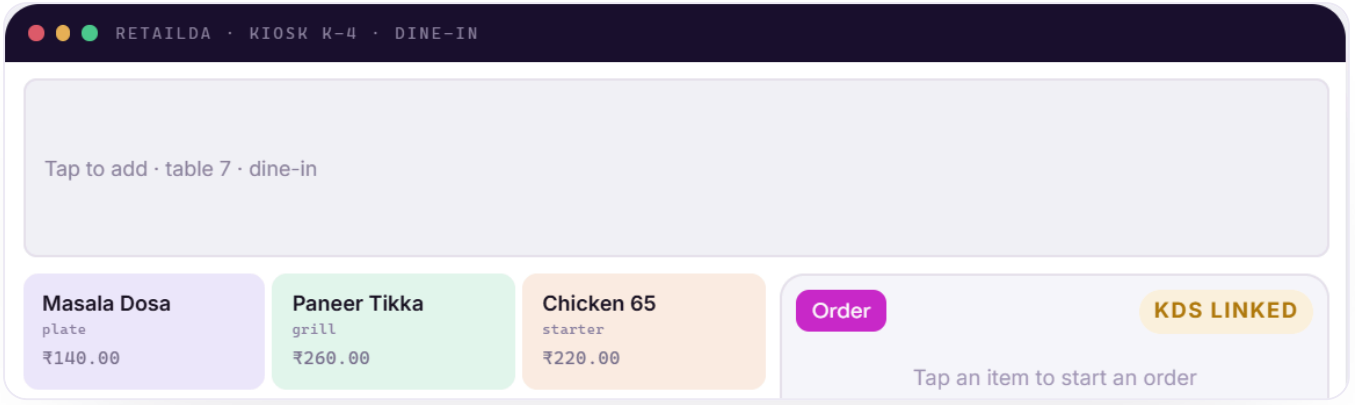
PRODUCT DATASHEET · OMNICHANNEL & LOYALTY

Self-Service Kiosk

Self-checkout on any surface — a page, not a project.

Queue-busting self-order for QSR and retail: drop the kiosk surface on any touchscreen, wall mount or table tent — the same menu, the same prices, gratuity capture built in, orders landing in the kitchen queue correctly.



97
terminals live on one deployment

5 yrs
production on the original build

Air-gap
proven at defence sites

₹20L
lost in 48h — none since

WHAT IT CHANGES ON THE FLOOR

Same catalogue
The kiosk sells what the register sells — no second menu to sync.

Deploys anywhere
The self-checkout surface runs on kiosks, tablets or table-tent QR — enable it like a feature, not a build.

Gratuity capture
Tip prompts built into the payment flow.

Upsell logic
Combos and add-ons suggested on the screen, not remembered by staff.

Offline tolerant
Kiosks keep taking orders when the connection drops.

In production since 2021 — retail, defence, education, manufacturing & hospitality

AVAILABILITY

Included on Scale · part of the Restaurant, KDS & Kiosk Suite

RUNS ON

Any device · offline-first · your infrastructure or ours

COMPLETE CAPABILITY SET — 8 FEATURES

- ✓ Deployable on any touchscreen, wall mount or table-tent QR
- ✓ Gratuity capture in the payment flow
- ✓ Offline-tolerant ordering
- ✓ Branded themes
- ✓ Same catalogue & prices as the register
- ✓ Upsell & combo prompts on screen
- ✓ Order status syncs to the queue screen
- ✓ Idle reset & lockdown

BUILT FOR

QSR · Restaurants · Retail

THE ECONOMICS

	RETAILDA™	PER-SEAT SAAS PATTERN
Pricing unit	Per site — staff accounts unlimited	Per user — every hire compounds the bill
Modules	Toggle on what you need, priced like apps	Per-module add-ons stacked on per-seat tiers
Connectivity	Runs fully offline — forever, if you want	No link, no sale
Data	One database per client — export anytime	Multi-tenant pool, export rituals

How Self-Service Kiosk compares

Verified against current competitor pricing and feature documentation — retailda.com/compare#self-service-kiosk

ALTERNATIVE	WHERE RETAILDA™ WINS
Toast/Square kiosks	Kiosk hardware is their product; ours is a feature — deploy the surface on any touchscreen or table tent.
Dedicated kiosk vendors	Same menu, prices and queue integration — no second catalogue to maintain.
QR ordering apps	Gratuity, upsell prompts and offline tolerance included — not a trimmed-down web menu.

DEPLOYMENT MODELS

MODEL	WHAT IT MEANS
Shared cloud	Fastest start — provisioned, patched and monitored for you. Per-site pricing, unlimited staff.
Private cloud	Your own isolated instance — one client, one database. No multi-tenant pooling.
TolsTek Host	On-premise enterprise server — ECC memory, power-loss-protected NVMe, hardware RAID. Also runs the local AI daemons.
Air-gapped	Zero external calls, permanently — proven at defence installations where isolation is mandatory.

WORKS WITH — the platform fabric

UPI & QR · EMV terminals · ESC/POS & thermal · LoRaWAN · Zigbee · MAVLink · MCP agents · ONDC (testing) · WhatsApp Business · Excel/CSV · CloudPRNT · OTAs via channel pipeline

RUNS WITH

Branded Apps · Guest Identity · Multivendor Management · Loyalty & Rewards · Scheduling & Appointments

Deployment & rollout

What a Self-Service Kiosk deployment actually looks like — bring this page to whoever signs off.

ROLLOUT

01 **Sandbox first**
Your catalogue, opening stock and flows run in a sandbox before anything touches production.

02 **Guided migration**
Bulk import of items, barcodes, suppliers and opening stock — Excel/CSV in one pass.

03 **Pilot site**
One counter or one site goes live first — measured against your old process, not promises.

04 **Staged rollout**
Remaining sites switch over on your schedule — staged, sandbox-first cutover.

COMMERCIAL MODEL

Pricing	Included on Scale · part of the Restaurant, KDS & Kiosk Suite — priced per site, never per user. Staff accounts are unlimited.
Ownership	Your data, your keys, your export — leave with everything. No data lock-in.
Support	Real engineers, ticket-based. Feature unlocks are toggles, not projects.

Included on Scale · part of the Restaurant, KDS & Kiosk Suite

Sign up today — retailda.com/signup · no card required to start

Talk to an engineer

E-MAIL: hello@retailda.com
CALL: +91 - 87778 40671
WHATSAPP: +91 - 94751 16711

Verifone · Razorpay · EPSON · PrintNode